



Wolfsberg Questionnaire e-Learning Certification Package

Recently the Wolfsberg Group has revised its AML Questionnaire in response to both an increase in regulatory expectations and a call for action from international standards setters to strengthen and build efficiency into due diligence processes. The new updated Correspondent Banking Due Diligence Questionnaire (CBDDQ) contains 110 questions and should be used by Financial Institutions engaging in cross-border and/or other higher risk correspondent banking relationships.

CBDDQ & Training

Training and raising awareness is an integral part of the new questionnaire. More than 10 questions are related to Training & Education ranging from providing AML/CFT & Sanctions training to auditing training efforts.

Is your AML/CFT Training Program compliant with the new Wolfsberg Group's CBDDQ?

According to the CBDDQ an AML/CFT Training Program should cover the following topics:



General AML/CFT



**Sanctions
Compliance**



**Anti-bribery &
Corruption**



Code of Conduct

In addition, CBDDQ expects the courses to be specific for different roles & responsibilities, customised and results of the training efforts should be measured on effectiveness.



i-KYC solution: Wolfsberg Questionnaire e-Learning Certification Package

i-KYC has developed e-learnings for all courses mentioned in the CBDDQ with the following specific features:



Course Overview

All e-learning courses have especially been designed by subject matter experts. In these highly interactive courses, you will learn about relevant laws and regulations and how to do your job while complying with the law.



Target Audience

The courses are designed for Financial Institutions as 'All Staff' trainings but can be amended to target specific departments or group of employees.



Knowledge Test & Certification

The courses will end with a Knowledge Check to test if the participants have understood the content of the training. The results of the tests can be saved or printed and can serve as an audit trail for evidence towards the regulator



Customized Content

For in-house training (min. 25 users), we can customize the content for your organization and target market, making reference to your own requirements including that of organisational AML/CFT, Sanctions and AB&C policies.



LMS platform & services

i-KYC's e-learning courses are produced applying the industry standard SCORM 1.2 programming protocol. You may choose to have them delivered to you electronically, ready for uploading to your hosting platform. In case you need a hosting platform or wish to reduce the burden on your HR and IT organisations, i-KYC can support you in the roll-out with our low cost, state-of-the-art Learning Management Solution.

i-KYC offers a comprehensive cloud-based Learning Management Platform with the following essential features:

- Exclusive LMS Platform with own 'Look & Feel';
- LMS administration and support services;
- Hosting of multiple e-learnings (including 3rd party providers);
- Administer other training methods (e.g. classroom training, assessments),
- Scalability, flexibility and operational efficiency;
- Monitoring and analytical capabilities.



Benefits of i-KYC's LMS services

Outsourcing your LMS

Rapid and no-hassle deployment of your complete learning programme using a dedicated single point of contact.

Own Look & Feel

Create your exclusive Learning Management Platform with company logos and own Look & Feel.

Create Learning Paths

Combine multiple courses in logical groupings to create personalized learning paths for your valued learners to engage.

Third Party Content

Add content from various learning service providers (provided courses are SCORM compatible).

Management Reporting

Review performance and gain insight into training impact with reports and dashboards, or create custom reports delivered via email.

Audit Trails

Instant evidence to internal and external stakeholders of compliance with training-related regulatory obligations.



Special: Audit reporting package for Management, Local Regulators and Correspondent Bank relations:

- Evidence of course completion of users including Knowledge Check scores & time stamp;
- Document with e-learning content (slides) plus list of questions of the knowledge checks.

i-KYC's LMS administration and support services include:

- administration of unique user accounts;
- grouping by Teams/Departments;
- uploading and installation of e-learning programmes;
- roll out of e-learning courses to the target group (invitation to attend);
- administration of classroom trainings;
- data collection and progress monitoring;
- due date follow-up;
- periodic management reporting.

Contact us at: info@i-kyc.com or call us on: +31 20 305 1188 for more details or a demo.

www.i-kyc.com